



NEXt generation Emergency Services



NEXES Approach



Democratic

NEXES delivers multiple IP-enabled communication channels between citizens and emergency services that enable the empowerment of citizens in the selection of their channel of choice to reach to emergency services.



Universal

NEXES supports Total Conversation (voice, real-time text, video and data) and rich emergency data exchange between citizens, PSAPs, EROs and FRs, contributing to enhance overall situational awareness and emergency services' interoperability.



Inclusive

NEXES provides IP communications channels that accommodate the needs of all citizens, including particular society groups, namely those experiencing physical disability or impairment and those with special needs, such as the elderly, early migrants and tourists.



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